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[Office of Health Services](#)

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Information for Parents

By law, if a student is over 18, Clark cannot release information about a student's health or health records without their authorization - even to their parents. The student needs to give Health Services their permission each time before their parents call us for information.

[Learn more about the privacy policy \(HIPAA\)](#)

Welcome to Health Services

All of Clark University's matriculated undergraduate students may use Health Services, a primary care outpatient clinic that collaborates with students' primary care physicians. Clark graduate students may use Health Services on a fee-for-service basis. Under the fee-for-service arrangement, graduate students are billed for each office visit.

Hours and Appointments (No Walk-ins)

Health Services is open Monday through Friday from 9 a.m. to 5 p.m. Please call us at 1-508-793-7467 to schedule an appointment. Please note that due to COVID restrictions, we do not take walk-ins. Friends may not accompany you into Health Services during your visit.

COVID-19

The [Healthy Clark COVID Plan website](#) includes frequently asked questions and resources regarding COVID-19. If you are a student and you are exhibiting symptoms of COVID-19, please *call (do NOT visit)* Health Services at 1-508-793-7467.

For a list of typical COVID-19 symptoms, please see the [Centers for Disease Control website](#).

Medical Emergencies

It's important to plan ahead for medical emergencies on campus. If you have a Medical Emergency and you are on campus, contact Campus Police at 1-508-793-7575. If you are off campus, call 911. Clark University also has a doctor-on-call to address urgent health issues.

[Learn More](#)

Our Services and Programs

Whenever you have a health concern, make an appointment to meet with Health Services staff to identify the issues and get the information you need to decide on treatment.

Clark Health Services offers these services and programs:

- Diagnosis and treatment of acute and sub-acute episodic illnesses and injuries
- Ongoing and follow-up care of pre-existing chronic conditions such as diabetes, asthma, colitis, etc.
- Diagnostic laboratory testing
- Contraceptive counseling and gynecological services
- Sexually transmitted disease (STD) health education
- Immunization to prevent diseases
- Sports medicine
- Stress reduction
- HIV/AIDS education
- Eating disorders and nutrition counseling
- Smoking cessation

Who provides our clinical services?

Clark Health Services is a contracted service through [UMass Memorial Medical Group](#). Every day, physicians affiliated with the major teaching hospitals in the Worcester area are present in Health Services. Our clinical services are provided by physicians, nurses, nurse practitioners, and support staff.

Besides having access to our professional staff, students are also referred to a number of excellent specialists from an extensive referral network.

[More Frequently Asked Questions](#)



How You Can Access Clark Health Services

If you have a health-related problem, you can make an appointment with a Health Services nurse practitioner or physician by calling 508-793-7467. If it's not an emergency, you can usually schedule an appointment within 24 hours. Please call to cancel if you are unable to keep the appointment.

Helpful Links

[Frequently Asked Questions Information for International Students Health Forms Immunization Local Health Care Transportation Student Health Advisory Committee Map to Our Office Contact Information](#)

Health Services

Office Location

- 501 Park Ave.
Worcester, MA 01610
- 1-508-793-7467
- 1-508-751-5947
- [healthservices\[at\]clarku\[dot\]edu](mailto:healthservices[at]clarku[dot]edu)

Office Hours

- Health Services is open Monday through Friday, 9 a.m. to 5 p.m.
Health Services is closed when the University is closed.

- Directions:
Health Services can be reached either from Park Avenue or Birch Street. To get to Birch, take Maywood Street (heading toward Park Avenue) and then turn right onto Birch Street. Follow the signs to the Health Services building.

- [Apply Undergrad](#)
- [Apply Grad](#)
- [Give](#)
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Helpful Links

Helpful Links

- [Report a Concern](#)
- [Campus Safety](#)
- [Healthy Clark Dashboard](#)
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- [Employment](#)
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